**Upcoming Changes to the UBalt Single Sign-On Experience**

Changes are coming to your single sign-on log-in experience for University of Baltimore (UBalt) systems. These changes will be released the evening of Friday, April 19.

All Users: Log-in Screen and Credential Formatting Change

A new log-in screen will be used to log-in to UBalt systems. The new UBalt log-in process will use Microsoft authentication, but your password will stay the same.

For most UBalt systems, the grey log-in screen will be replaced with a UBalt-branded screen. The screen will feature a background photo and a right-justified sign in box with the University of Baltimore logo. If the background photo is unable to load, the background will default to blue.
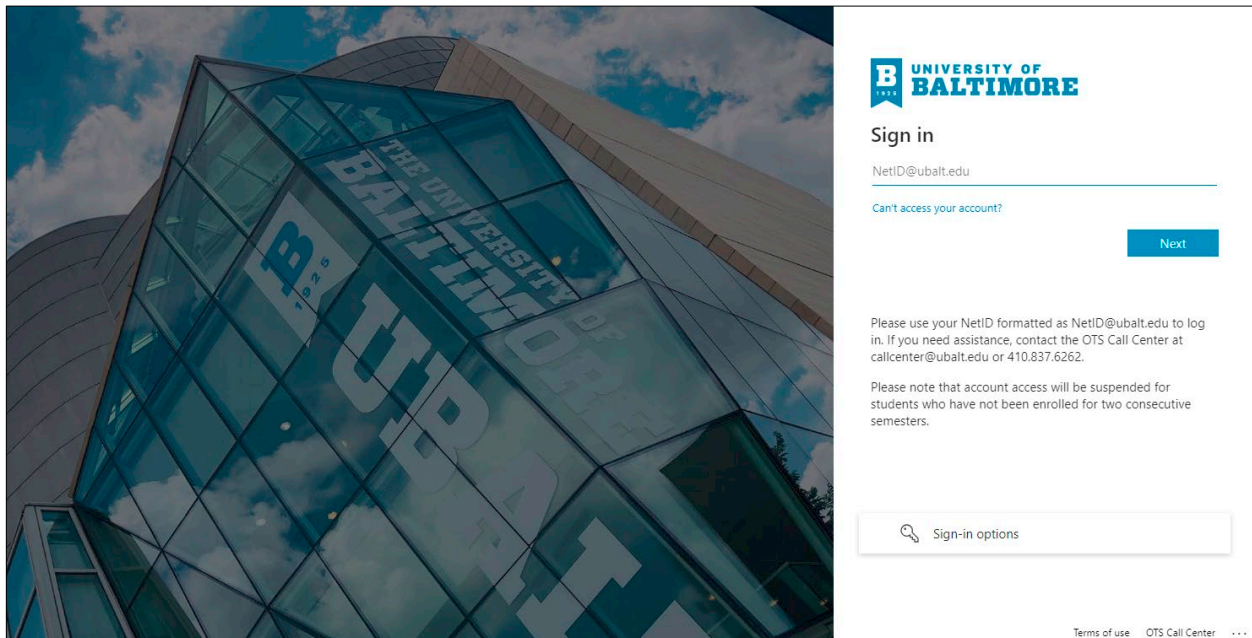
When logging in, your username must be formatted as [NETID]@ubalt.edu. A user's email address or NETID alone will not be accepted.

Example:

Old Log-in ID: **ID12AB34**

New Log-in ID: **ID123AB34@ubalt.edu**

The systems that will continue to use the grey log in screen include:

- Virtual Event Management System (VEMS)
- ePrint

- Daily Digest Administration
- Replacement Card
- Roommate Connector
- Online Writing Lab
- Early Alert
- Directory Administration
- Peoplesoft DEV/Test/QA

These systems will be updated to utilize the new log-in screen above over the coming months. All other systems utilizing single sign-on will use the new log in screen pictured above.

**Faculty, Staff and Student Workers: Duo Interface Change**

Faculty, Staff and Student Workers will experience a change to the Duo MFA (multi-factor authentication) process. The traditional Duo MFA interface you have been using will be replaced by a newer user interface. As a result, the following window will no longer be displayed:
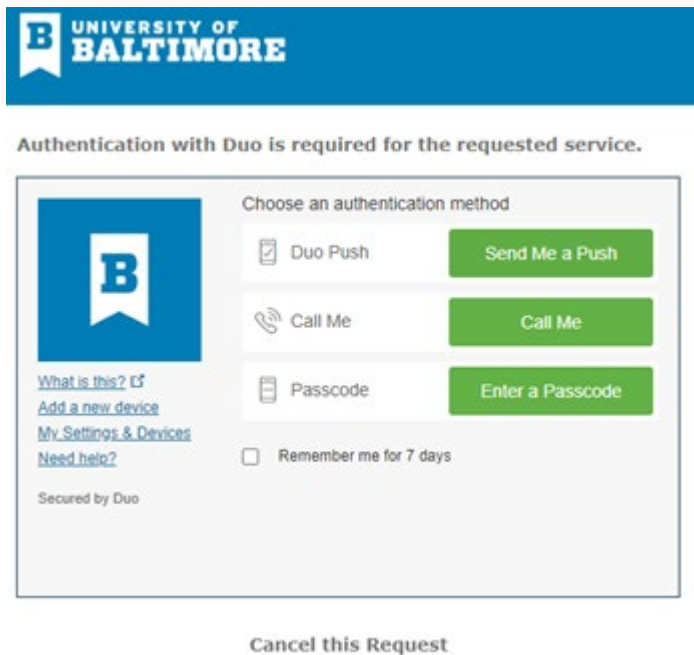

Instead, you will receive a new Universal Duo authentication interface that will automatically send a Duo push to your mobile device:
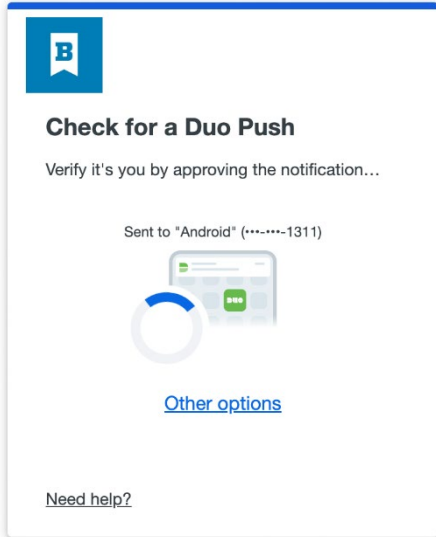
Please note: If you do not have Duo Push compatibility, clicking on **Other options** will provide a menu option where you can authenticate using "Phone call" or "Text message passcode."
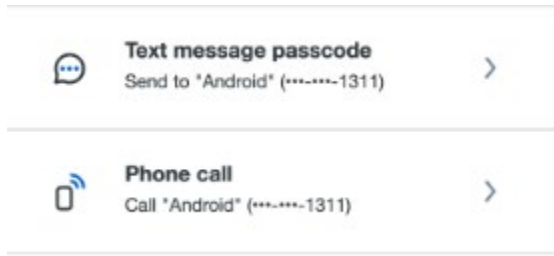
To bypass Duo authentication using the same browser and device, select **Yes, this is my device,** and authentication will not be required for **7** days or until the remembered device session expires.
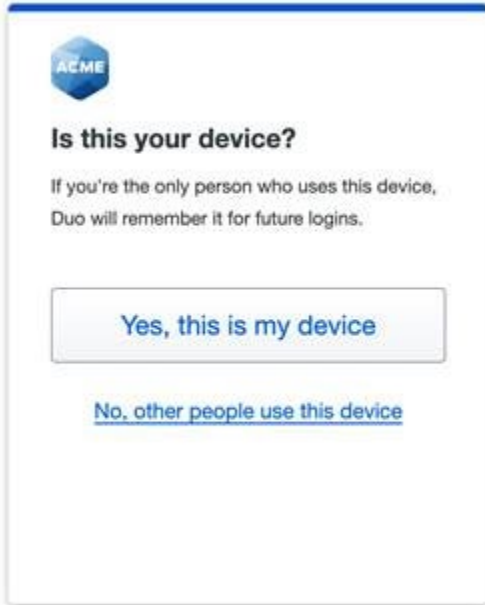
Alternatively, if you no longer wish to remember the device, please deselect the **Remember me** option before approving the Duo Push, phone call request, or entering a passcode.
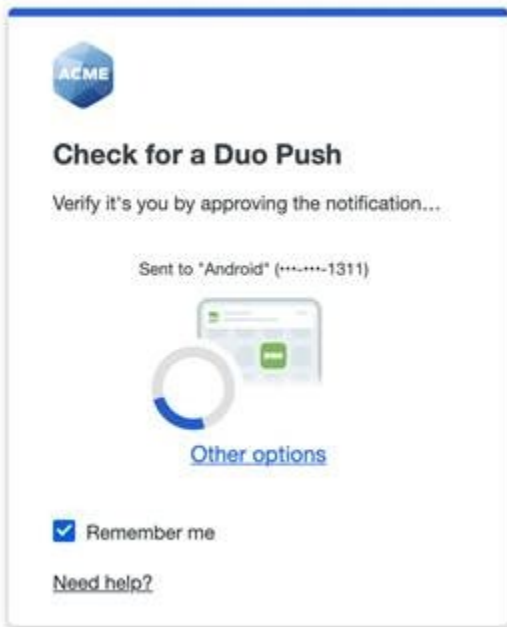
If you have any questions or concerns about this, please contact the Office of Technology Service (OTS) Call Center.

Thank You.

Office of Technology Services (OTS) Call Center

410-837-6262

Callcenter@ubalt.edu

Computer Support issues
New Employee Technology Requests
Media Services Requests